



MALABAR COLLEGE

OF ADVANCED STUDIES, VENGARA

(Aided by Govt. of Kerala & Affiliated to the University of Calicut)

COLLEGE REDRESSAL COMMITTEE (GRC)

MINUTES OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 31-03-2020.

DATE: 31-03-2020 Tuesday at 2.00 PM

VENUE: At College Conference room.

Chairperson of the meeting: Dr. U Saidalvi (Principal)

Members present:


- 1- Dr. U Saidalvi (Chairperson of CGRC)
- 2- Noushad KK (Convenor of CGRC)
- 3- MOHAMMED ROSHIF U (Member of CGRC)
- 4- Mrs. Nawal Mohammed PK (Hod of Commerce Department)
- 5- Mr. Parvees (College Librarian)
- 6- Mr. Ashkarali T (Hod of the BCA)
- 7- Mr. Abdurahman Karuthedath (Hod of BBA)
- 8- Mr Nihal Basheer (BA Multimedia Student)
- 9- Mr Manasir Ali (B Com TT Student)

The suggestions / Grievances/ complaints posted by the students from the various departments from June 2019 to March 2020 were discussed in the meeting.

Grievances and Complaints:

- NO PROPER TOILET FACILITY WITH ADEQUATE WATER SUPPLY
- Claiming attendance to attend the B-zone badminton (Dept: BSc Electronics)
- Inefficient staffs at the canteen
- The canteen is not regularly open
- The high temperature on the campus
- Low mark for the network of 5th semester
- Lack of travel facility to college
- Lack of enough space in the library
- Attendance shortage due to participation in the WWS program.
- request to get the attendance while attending ED club meeting
- Difficulty in English communication
- Unable to concentrate on studies
- Fixing of marriage by the family without asking consent of the student
- Financial problems in the family
- Attendance Shortage




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- Learning difficulty in problem papers
- Lack of interest in studies
- Confusion about higher studies options
- Unable to concentrate on studies
- Fixing of marriage by the family without asking consent of the student.
- Difficulty in English communication
- EXAM FEAR
- Problem paper not properly understanding
- HEALTH ISSUES
- MEMORY ISSUE

The action was taken on the grievances and complaints:

- The committee discussed various matters raised by students from different departments and redressed the grievances for the sake of the students.
- The committee approved all the department-level redressals and appreciated the various departments for their immediate and proper redressal systems at the departmental level.
- Those who have exam fear, health issues, memory issues were suggested various remedies such as counseling, yoga, memory tips with the help of psychology departments and department level mentoring.
- For those who are forced into marriage without their consent, counseling was given to their parents and solved the issues.
- Those who have financial problems were suggested some part-time jobs without affecting their regular classes.
- Those who have attendance shortages due to some genuine problems were instructed to their departments to consider them in a humanitarian way.
- Those who lose their attendance because they participated in some club and other activities were instructed through their departments on the proper ways to claim their attendance.

Noushad KK
(College Grievance Cell Convenor).

Copy: To all the committee members.




Dr. U Saidalvi

(Principal)

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STUDENTS GRIVANCE CELL

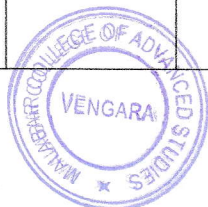
REDRESSED GRIEVANCES: 2019-20

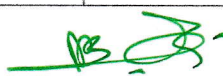
S.I NO	DATE	NAME OF AGGRIEVED	DEPARTM ENT	GRIEVANCE	REDRESSED	TIME TAKEN
1	06-10-2019	MOHAMM ED RINSIL SANEN.C	BBA	NO PROPER TOILET FACILITY WITH ADEQUATE WATER SUPPLY	THE PROBLEM WAS SOLVED	5 DAYS
2	23-10-2019	SUBAIR T	BSC ELECTRO NICS	Claiming attendance to attend the B-zone badminton (Dept: BSc Electronics)	It was decided to accept the claim at the department level	2 days
3	30-10-2019	HASNA THOMMAN GADAN	BBA	Inefficient staffs at the canteen	Talked to canteen contractor and he assured to replace the concerned staffs	5 days
4	30-10-2019	HASNA THOMMAN GADAN	BBA	There is no prayer hall for girls	The college manager ensured to build a separate prayer hall for girls soon	7 days
5	04-11-2019	RINSHIDA V	BBA	The canteen is not regularly open	Talked to canteen manager and solved the issue	3 days
6	04-11-2019	RINSHIDA V	BBA	The high temperature on the campus	Management assured to planting the trees on the campus is very near future	3 days
7	04-11-2019			The canteen is not regularly open	Talked to canteen manager and solved the issue	3 days
8	05-11-2019	IMTHIYAS	BCA	Low mark for the network of 5th semester	A special viva was conducted and the grievance was redressed	3 days
9	12-11-2019	NAVYARAJ. C	BBA	Lack of travel facility to college	Talked to PTA secretary to extend the bus facility	5 days



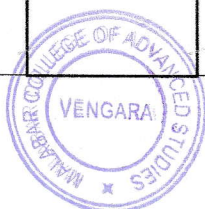

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10	12-11-2019	NAVYARAJ. C	BBA	there is no canteen in the college	Talked to Management and They ensured that the new canteen will be started shortly.	30 days
11	12-11-2019	NAVYARAJ. C	BBA	Lack of enough space in the library	Library will shift to the new convenient area in near future.	15 days
12	12-11-2019	MUBEENA P	BSC ELECTRONICS	Request for the attendance of the date on 12-11-2019 due to attend WWS meeting	The matter was taken up at the department level and solved	2 days
13	15-12-2019	SHYJITH A	BBA	LACK OF CONVEYANCE FACILITY TO AND FROM THE COLLEGE	THE COLLEGE BUS FACILITY WAS ARRANGED WITH THE HELP OF PTA	25 DAYS
14	01-01-2020	RIFA THASNI C	BBA	NO RESTROOM FOR LADIES, NO PRAYER HALL, NO TRANSPORTATION FACILITY TO THE COLLEGE	THE ISSUES WERE SOLVED	3 MONTHS
15	10-01-2020	SUBAIR	BSC ELECTRONICS	request to get the attendance while attending ED club meeting	The grievance was redressed at the department (BSc Electronics)	3 DAYS
16	01-02-2020			Lack of auditorium at the college	college management assured that it will be constructed soon	5 days
17	01-02-2020	SHIMLATH C	BBA	LACK OF LIBRARY FACILITY, NO CANTEEN FACILITY, LACK OF TRANSPORTATION FACILITY, NO STUDENTS PARK, NO PROPER AUDITORIUM FACILITY AT COLLEGE	THE ISSUES WERE TAKEN UP TO THE MANAGEMENT AND SOLVED	3 MONTHS
18	05-02-2020	ANEESHA MOL	BBA	LACK OF TRANSPORTATION FACILITY, PRAYER HALL, LADIES CORNER, RESTROOM FOR LADIES	THE GRIEVANCES WERE SOLVED	3 MONTHS



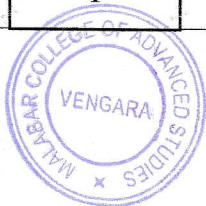

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19	03-03-2020	MAHROOF N	BBA	NO PLAYGROUND, RESTROOM, CANTEEN AND HEALTH CLUB	THE MENTIONED GRIEVANCES WERE SOLVED	3 MONTHS
20	01-02-2020	Boby B.	BBA	Difficulty in English communication	Advised to practice English conversation with classmates and read English Newspapers	7 DAYS
21	01-02-2020	Amrutha K.	BBA	Unable to concentrate on studies	Gave moral support and advised her to practice yoga/meditation daily	15 DAYS
22	05-02-2020	Rameesa C.	BBA	Fixing of marriage by the family without asking consent of the student	Talked with her parents and convinced them to temporarily postpone the marriage until the degree course is completed	7 DAYS
23	03-03-2020	Mohammed Nabeel Chalil	BBA	Financial problems in the family	Made arrangement for the student to take part-time home tuitions in weekends so that he can earn money on his own	15 DAYS
24	01-02-2020	Ajmal p	BBA	Attendance Shortage	Proper monitoring	15 DAYS
25	01-02-2020	Ramees	BBA	Learning difficulty in problem papers	Given proper remedial coaching	7 DAYS
26	05-02-2020	Mohammed Fayis Pk	BBA	Lack of interest in studies	Counselling Given	15 DAYS
27	03-03-2020	Sareena OP	BBA	Confusion about higher studies options	Proper Guidance given	7 DAYS
28	01-02-2020	Mohammed Shibil T.	BBA	Unable to concentrate on studies	Gave moral support and advised her to practice yoga/meditation daily	15 DAYS



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29	01-02-2020	Raheesa T.P.	BBA	Fixing of marriage by the family without asking consent of the student	Talked with her parents and convinced them to temporarily postpone the marriage until the degree course is completed	15 DAYS
30	05-02-2020	Labeeba M.V	BBA	Difficulty in English communication	Advised to practice English conversation with classmates and read English Newspapers	7 DAYS
31	03-03-2020	Yoosuf Ali E.	BBA	Financial problems in the family	Made arrangements for the student to take part-time home tuitions on weekends so that he can earn money on his own	15 DAYS
32	01-02-2020	ESNANA SRIN CHENAK KAL	BBA	EXAM FEAR	GIVEN A COUNSELING TO FREE FROM EXAM PHOBIA	7 DAYS
33	01-02-2020	AFSILA. M	BBA	Problem paper not properly understanding	GAVE PROPER GUIDANCE TO CONCENTRATE ON THE SUBJECT	15 DAYS
34	05-02-2020	AMEERA SHIRIN. C.K	BBA	HEALTH ISSUES	LINKED WITH PHYSICAL EDUCATION DEPARTMENT	15 DAYS
35	03-03-2020	AYSHA NASRIN. T	BBA	MEMORY ISSUE	GAVE SOME TECHNIQUES FOR MEMORY BOOST UP	7 DAYS



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Supporting documents:

1- Students' complaints/Grievances

From,
Nadeera M
6th Sem B Com CA
MCAS, Vengara
Date - 17/1/2019
TO,
HOD,
Dept of Commerce
MCAS, Vengara

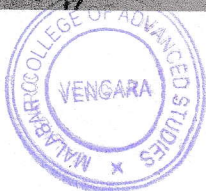

Sub - shortage of marks in 1st & internal ~~and~~
and conduct of viva.


Dear Sir/Madam,

This is to inform you that due to my pregnancy,
I could not attend all my internal exams and I
request you to permit viva for all subjects if possible.
I'm having difficulties in attending classes all days.

Yours faithfully,
Nadeera M
6th Sem B Com CA
MCAS, Vengara
17/1/2019

NAVAL MOHAMMED. P.K
Assistant Professor and Head
Department of Commerce
Malabar College of Advanced Studies
Vengara




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5/11/19

From

Imthiyas, BCA

To

HOD Computer Science

mb,


അതിൽ 6th Sem-ലെ Network-ൽ

internal mark വേറെ തുറന്നു, അത്
തുടങ്ങി മൂല്യ നിർണ്ണയം വിനിയമിച്ചിട്ടുണ്ട്.

-കുമാരി

Imthiyas




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To,


Grievance Cell Co-ordinator
Malabar College of Advanced Studies, Vengara

Sir,

അമ്മേ 4th Semester BBA Students ഉദ്യോഗ
ലിസ്റ്റിംഗ്: അമ്മേ 2nd കോളേജ് അമ്മേ 2nd ഓഫീസ്
കോളേജ് അമ്മേ 2nd ഓഫീസ്: അമ്മേ 2nd ഓഫീസ് കോളേജ്
ഓഫ് അമ്മേ 2nd ഓഫീസ് Play ground, Rest Room, Canteen
Health Club. അമ്മേ 2nd ഓഫീസ് അമ്മേ 2nd ഓഫീസ്.



നന്ദി.


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12-11-19

To

Grievance cell coordinator
Malabar college of advanced studies Vengara

Sir :-

connect 2nd year വിദ്യാർത്ഥിനിക്കാർ. Malabar college of advanced studies Vengara -നു BBA class-ന് വിദ്യാർത്ഥിനികൾ ഈ college നൽകിയ അപേക്ഷയ്ക്ക് താഴെ ചില കാര്യങ്ങൾ അറിയിക്കുന്നു.

1. നമ്മുടെ അഭ്യർത്ഥിച്ച കൗൺസിലർമാർക്ക് മറ്റൊരു സ്ഥലം ഉണ്ട് Vengara നിയമ college of law കോളേജ്. തീർച്ചയായും ഈ college മൂലം നമ്മുടെ അപേക്ഷകൾക്ക് ഒരു തടസ്സം ഉണ്ടാകാൻ സാധ്യമാണ്. ഈ കാര്യം ഉടൻ തന്നെ ക്ലാസ്-ന് അറിയിക്കേണ്ടതാണ്. ഈ കാര്യം അറിയിക്കുന്നതിനായി കൗൺസിലർമാർക്ക്

2. അപേക്ഷകൾ college പലപ്പോഴും നൽകാൻ സാധിക്കാതെ പോകുന്നു. കാര്യം അറിയിക്കുന്നതിനായി കൗൺസിലർമാർക്ക് ഈ കാര്യം അറിയിക്കേണ്ടതാണ്. ഈ കാര്യം അറിയിക്കുന്നതിനായി ഈ college പലപ്പോഴും നൽകാൻ സാധിക്കാതെ പോകുന്നു.

3. college സ്ഥലം - ഈ കാര്യം അറിയിക്കേണ്ടതാണ്. അപേക്ഷകൾ ഉൾക്കൊള്ളാൻ 10 ക്ലാസ്സുകൾ ഉണ്ടാകുന്ന ക്ലാസ്സുകൾ ഈ കാര്യം അറിയിക്കുന്നതിനായി ഈ കാര്യം അറിയിക്കേണ്ടതാണ്.

ഈ കാര്യം അറിയിക്കുന്നതിനായി കൗൺസിലർമാർക്ക് ഈ കാര്യം അറിയിക്കേണ്ടതാണ്.

Forwarded to
M.A.S.



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നിയമ
വിദ്യാർത്ഥിനികൾ
2nd year BBA
12-11-19

From: Kibi Thiruvane
2nd year BBA
Malabar College of Advanced Studies,
Vengara.

To: The Grievance Cell co-ordinator
Malabar College of Advanced Studies,
Vengara.

Sh,
2nd year BBA Student complains about the
poor infrastructure of the college. It
lacks basic facilities like proper hall facility, Rest
Room facility etc. The management should
improve the infrastructure of the college.




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മുതിർന്ന
ശ്രീ

TO

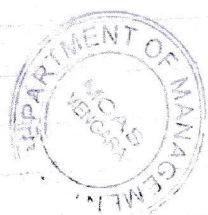
Grievance cell co-ordinator
Malabar college of Advanced studies, Vengara


ഞാൻ നോൺ സെമസ്റ്റ് BBA വിദ്യാർത്ഥിയാണ്.-
കോളേജിലെ ~~അദ്ധ്യക്ഷൻ~~ ടോയ്ലറ്റ് ഫെസിലിറ്റിയിൽ ശരിയായ രീതിയിൽ
അല്ല നിലകൊള്ളുന്നു. നിലവിൽ 233 ടോയ്ലറ്റ് നന്നാക്കി
ചില സമയങ്ങളിൽ വെട്ടും ലഭിക്കാത്ത അവസ്ഥയും ശരിയായ
ശുചീകരണവും പലപ്പോഴും ~~ഇല്ല~~ ഇല്ല. നന്നാക്കിയാൽ
ശരിയായ ടോയ്ലറ്റ് ഫെസിലിറ്റി ഉണ്ട് സന്തോഷമെന്ന്
അഭ്യർത്ഥിക്കുന്നു.

~~Signature~~
Mohammed Rinsil Saheem-c
BBA 3rd sem
6-02-2019



2019-20




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From :

05-02-2020

Aneesha Mol

IInd year BBA

Malabar college of Advanced Studies

To

The Grievance cell co-ordinator
Malabar college of Advanced Studies, Vengara.

കോളേജിൽ ധർമ്മശാലാ പദ്ധതിയുടെ
പാലായനങ്ങൾ നടന്നു കൊണ്ടിരിക്കുന്നു.

കോളേജ് മേൽ മാനുവൽ ലോക്കിംഗ് സൗകര്യം
കുടിവെള്ളം മുടിമുളി മുൻകരുതൽ നൽകിയിട്ടുണ്ട്.

മെമ്പർമാർക്ക് കമ്മ്യൂണിറ്റി റൂമുകൾ സൗകര്യപ്പെടുത്താൻ
പദ്ധതിയുടെ കോളേജിൽ ധർമ്മശാലാ

മെമ്പർമാർക്ക് പല മാതൃകയിൽ കോളേജിൽ
അഭിയാനസൗകര്യങ്ങൾ നടന്നു കൊണ്ട്.

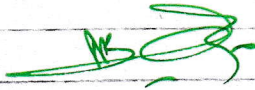
Prayer Hall, Ladies corner, Rest room facility

മെമ്പർമാർക്ക് മേൽ നൽകിയിട്ടുള്ള

ധർമ്മശാലാ മേൽ കോളേജിൽ



2019-20


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