

COLLEGE REDRESSAL COMMITTEE (GRC)

MINUTES OF THE GRIEVANCE REDRESSAL COMMITTEE HELD ON 31-03-2021.

DATE: 31-03-2021 Wednesday at 2.00 PM

VENUE: At College Conference room.

Chairperson of the meeting: Dr. U Saidalvi (Principal)

Members present:

- 1- Dr. U Saidalvi (Chairperson of CGRC)
- 2- Noushad KK (Convenor of CGRC)
- 3- MOHAMMED ROSHIF U (Member of CGRC)
- 4- Mrs. Nawal Mohammed PK (Hod of Commerce Department)
- 5- Mr. Parvees (College Librarian)
- 6- Mr. Ashkarali T (Hod of the BCA)
- 7- Mr. Shabeer Thiruvakulathil (Hod of B.Sc. Electronics)

The suggestions / Grievances/ complaints posted by the students from the various departments from June 2019 to March 2020 were discussed in the meeting.

Grievances and Complaints:

- Request to conduct a retest for AVS OF 4TH SEM
- REQUESTED TO APPOINT TEACHERS IN THE VACANT POSITION
- MARRIAGE COMPULSION FROM THE FAMILY
- Confusion about higher studies options
- Request to wear a non-uniform dress (formal dress only) due to short size of uniform because of pregnancy
- Family issues
- Crush for a boy in the neighbourhood
- Fail to concentrate in class due to family problems
- Difficulty to mingle with classmates
- TENSION
- CANNOT CONCENTRATE ON THE STUDY
- Claiming of attendance to participate in the baseball camp held
- Difficulty in English communication



- ATTENDANCE SHORTAGE
- to conduct a retest of an internal examination that has already been conducted at the Department of Economics.
- Financial Problem
- FEAR OF EXAM
- Inability to align family life with studies.
- Difficulty in English communication

The action was taken on the grievances and complaints:

- All the department-level actions to redress the grievances of aggrieved students were approved and appreciated by the concerned departments for their timely and fair solution of the issues raised by the students.
- Talked to parents and other family members to solve the family issues faced by the students.
- Provided proper counseling to curb exam fear, mingling issues with classmates,
 and concentration problems.
- Provided some yoga tips with the consultation of physical education departments to reduce the tensions of the students.
- It was decided to recommend the various departments to provide attendance for those students who are attending various arts and sports activities representing the college.
- Part-time jobs were suggested for the students who face financial problems for their studies.
- Some novels and cinemas were suggested for the students who have English communication problems.
- Suggested suitable and comfortable dresses for the students who face problems due to pregnancy.
- Convinced the students about the need for disclosing the crush and infatuation with their family and proceed with the relationship only after getting consent from her parents

Noushad KK

(College Grievance Cell Convenor).

Copy: To all the committee members.

Dr. U Saidalvi

(Principal)

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STUDENTS GRIVANCE CELL

REDRESSED GRIEVANCES: 2020-21

S.I NO	DATE	NAME OF AGGRIEVED	DEPART MENT	GRIEVANCE	REDRESSED	TIME TAKEN
1	31-6- 2020	Fahad	BCA	Request to conduct a retest for AVS OF 4TH SEM	The request was considered and decided to conduct a retest for the aggrieved student	3 days
2	25- 10- 2020	3rd B.Sc.Psychology Students	B.Sc.Psy chology	REQUESTED TO APPOINT TEACHERS IN THE VACANT POSITION	APPOINTED NEW TEACHERS	10 DAYS
3	05- 12- 2020	AYSHA NASRIN.T	BBA	MARRIAGE COMPULSION FROM THE FAMILY	PROPER COUNSELING GIVEN TO FAMILY	3 days
4	09- 12- 2020	Shirana Nasrin KT	BBA	COMPULSION FOR THE MARRIAGE	PROPER COUNSELING GIVEN TO FAMILY	15 DAYS
6	10- 12- 2020	Sahla Binsy	BBA	Confusion about higher studies options	Proper Guidance given	15 DAYS
7	15- 12- 2020	ANASWARA CT	BBA	NO PROPER BUS FACILITIES TO REACH TO THE COLLEGE	DECIDED TO EXTEND THE BUS SERVICE FROM MALAPPURAM IF ENOUGH STUDENTS ARE AVAILABLE	15 DAYS
8	18- 12- 2020	Muhammed Rahees P.	вва	Family issues	Talked with both the father and mother of the student and made them aware of the mental agony faced by the student	15 DAYS





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9	05- 01- 2021	RINU RISHANA	BSC ELECTR ONICS	Request to wear the non-uniform dress (formal dress only) due to short size of uniform because of pregnancy	request accepted and permitted to wear comfortable dress.	5 days
10	08- 01- 2021	Aneesha Mol	вва	Crush for a boy in the neighborhood	Convinced the student about the need for disclosing the matter with her family and proceed with the relationship only after getting consent from her parents	5 days
11	11- 01- 2021	Rakhesh	BBA	Fail to concentrate in class due to family problems.	Give Proper Counseling to parents and students.	5 days
12	11- 01- 2021	Fathima Farha. vk	BBA	TENSION	GIVEN SOME TIPS FOR TENSION-FREE	5 days
13	02- 02- 2021	RAZAL RAHMAN	BSC ELECTR ONICS	The short size of uniform due to pregnancy and request to wear a comfortable dress (BSc Electronics)	The matter was taken to the principal and he approved to accept the request and allow to wear the comfortable dress.	5 days
14	07- 02- 2021	Mohammed Rinsil Sanen C.	BBA	Difficulty to mingle with classmates	Talked with his batchmates and they agreed to mingle with him in a more passionate way	5 days
15	10- 02- 2021	Ajmal P.	BBA	Family issues	Talked with the parents of the student and made them aware of the mental agony faced by the student	5 days
16	15- 02- 2021	Jishna kankadi	BBA	CANNOT CONCENTRATE ON THE STUDY	SOME TIPS GIVEN TO MAKE THE STUDY MORE SWEETY	5 days



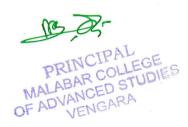


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25	31-6- 2021	Masna c	BBA	family life with studies.	Proper guidance given	3 days
24	27- 03- 2021	Sneha. M	BBA	FEAR OF EXAM Inability to align	GIVEN THE COUNSELING	3 days
23	26- 03- 2021	Akhila	вва	Financial Problem	Proper Counseling Given	3 days
22	25- 03- 2021	SIHAS AHAMMED	BA ECONO MICS	to conduct a retest of an internal examination that has already been conducted at the Department of Economics	The request was considered and decided to conduct a retest for the aggrieved student	3 days
21	18- 03- 2021	MAJIDHA FARSANA AK	ВВА	ATTENDANCE SHORTAGE	ENQUIRED AND SOLVED THE ISSUE	7 days
20	15- 03- 2021	Sinsiya Sinu	BBA	Crush for a boy in the neighborhood	Convinced the student about the need for disclosing the matter with her family and proceed with the relationship only after getting consent from her parents	7 days
19	12- 03- 2021	Mohammed Irshad V.	вва	Difficulty in English communication	Advised to practice English conversation with classmates and read English Newspapers	7 days
18	09- 03- 2021	MUHAMMED SHAFEER KP	BA ECONO MICS	Claiming of attendance to participate in the baseball camp held	it was decided to provide the attendance in the stipulated dates in a meeting by HoD of economics and Principal	7 days
17	06- 03- 2021	Muhammed Fayis P.K.	вва	Difficulty to mingle with classmates	Talked with his batchmates and they agreed to mingle with him in a more passionate way	3 days



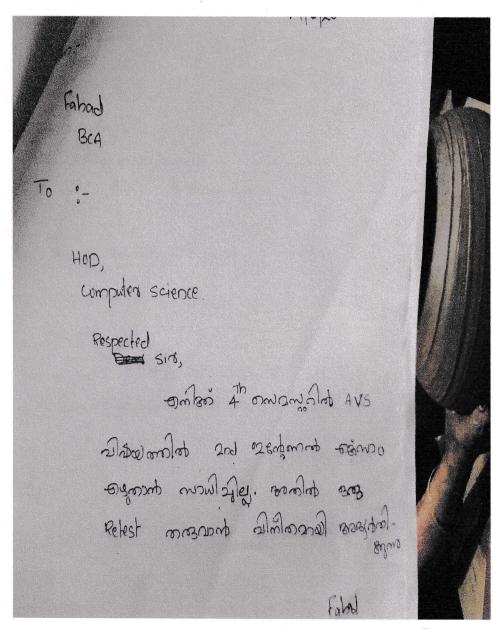
26	31-6- 2021	Arshidha M.	вва	Difficulty in English communication	Advised to practice English conversation with classmates and read English Newspapers	3 days
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Supporting documents:

1- Students' complaints/Grievances







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Malabas College of Advanced Studies, Vengera

18/18/2020 Respected six,

Iam Jamalucheen studying in vith son B com cA. I was unable to submit first chapter of my project. Due to that my project guideship has been rejected by Sabu sir. I want to complete my project under a guide. So, I kindly request you to provide a project guideship to complete my project.

Your's faithfully

Assistant Professor and Head Assistant Professor Advanced Studies Vengara







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MINUTES OF GRIEVENCE CELL MEETING

Venue: Department of ECONOMICS

Agenda: provision of attendance to attend base ball camp held on 2,3,4,5,6th February 2021 of MUHAMMED SHAFEER KP, FIRST YEAR, BA ECONOMICS Student.

Date: 15/3/2021

Members present:

- 1. Dr. U Saidalavi, principal, MCAS vengara
- 2. Sunisha P, HOD & assistant professor, department of Economics

Decision: decided to provide attendance on the stipulated dates

MINUTES OF GRIEVENCECELL MEETING

Venue: Department of ECONOMICS

Agenda: Retest of internal examination held on 15/3/2021 of SIHAS AHAMMED, FIRST YEAR, BA ECONOMICS Student.

Date: 18/3/2021

Members present:

- 1. Dr. U Saidalavi, principal, MCAS vengara
- 2. Sunisha P, HOD & assistant professor, department of Economics

Decision: decided to conduct retest of microeconomics internal exam on 22/3/2021



PRINCIPAL MALABAR COLLEGE OF ADVANCED STUDIES VENGARA